CQC Inspection

Special bulletin on the CQC Inspection process

March 2015

As you know the CQC inspection team is due to visit the trust on 27 April 2015. We can expect over 100 inspectors to visit the Trust and they will be here for 4 days. They will visit one third of our community services, all mental health wards and services and all of our adult social care services, namely learning disability and supported living services. There are some practical things that you can do to ensure that your inspection runs smoothly and so that you get the most out of it as a team. The Quality Improvement Team can support you and offer guidance and their page on TrustNet, contains further information including the provider handbooks which will give you an overview of what the CQC will be looking for. But remember, it is nothing new, it’s what you do!

This Library and Information bulletin contains links to some useful resources and articles for background reading to help you prepare for the inspection.
Recent CQC Inspections

Below are links to recent CQC Inspection reports for other trusts providing mental health and community services which have recently been inspected under the new post-October 2014 regime.

City Hospitals Sunderland NHS Foundation Trust
Inspection date: January 2015
Rated: Good
Click here to view the inspection report.

Mid Cheshire Hospitals NHS Foundation Trust
Inspection date: January 2015
Rated: Good
Click here to view the inspection report.

North Bristol NHS Trust
Inspection date: February 2015
Rated: Requires Improvement
Click here to view the inspection report.

Norfolk and Suffolk NHS Foundation Trust
Inspection date: February 2015
Rated: Inadequate
Click here to view the inspection report.

CQC’s well-led domain: How can boards ensure a positive organisational culture?

Following the Francis Report, the Care Quality Commission (CQC) has introduced a more rigorous approach to inspection including analysis of the leadership and organisational culture of providers. The King’s Fund has published a practical guide to help trust boards strengthen leadership and culture in preparation for CQC inspections. The guide includes examples of good practice and links to further resources.

Click here to read the full report.
Articles

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Anatomy of a Care Quality Commission inspection

Gareth Iacobucci finds out what a hospital inspection is like.

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An inspector calls : What does an outstanding practice look like?
*Practice Nurse, Dec 2014, vol. 44, no. 12, p. 12-13*

The Care Quality Commission recently published the first reports on its new-style inspections revealing outstanding general practice in two 'very different' practices.

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How to survive a CQC inspection
*The Guardian, 4 August 2014*

South West London and St George's mental health NHS trust's director of nursing and quality standards shares his top tips…

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What to do to prepare for a CQC inspection.
*Practice Nursing, 01 August 2014, vol.25, no. 8, p. 401-403*

CQC inspections may seem daunting but there are a number of things that practice nurses and their colleagues can do to help ensure they are prepared for the visit when it comes.

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A 'new wave' of CQC inspections
British Journal of Nursing, Jun 2014, vol. 23, no. 11, p. 596-597

In response to the Francis report, the Care Quality Commission (CQC) is changing the way it inspects hospitals. Since September 2013, under the leadership of Sir Mike Richards, a new approach has been trialled with 37 acute trusts in England. In this article DJ Brown, one of the many specialist clinical advisors recently recruited by the CQC, discusses what nurses can expect from this new model of inspections.

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Getting hospital inspections right for children and young people

This article assesses an independent report prepared for the Care Quality Commission on the care of children and young people in hospital. In late 2013 the Care Quality Commission (CQC) invited Dr Shribman, an expert in children's and young people's care, to lead a small team with a mandate to design an appropriate methodology for the CQC's revised inspection program. The focus of this work was to plan how the CQC inspects specialist children's services, including stand-alone hospitals under the new processes of inspection developed by the Chief Inspector of Hospitals, Professor Sir Mike Richards, in the wake of the Francis Inquiry. The CQC is committed to ensuring that children and young people using specialist hospital services receive optimal care and health outcomes through the new approach to hospital inspection.

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Inspectors want reasonable adjustments

Questions specifically about learning disability services have been added to the Care Quality Commission's inspections

Click here to view this article.
News

Norfolk and Suffolk health trust in special measures
BBC News, 19 February 2015

A mental health trust has become the first in England to be put in special measures….

Click here to view this news story.

Mid Yorkshire Hospitals Trust told to act over patient safety
Wakefield Express, 14 February 2015

The district’s hospitals must comply with two warning notices issued by a health watchdog over fears for patient safety….

Click here to view this news story.

CQC demands ‘urgent action’ over care failings at learning disability NHS trust
Community Care, 17 December 2014

Urgent action is required to address a series of concerns over services run by the only NHS trust in England that provides care exclusively for people with learning disabilities, the Care Quality Commission has found…

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Your guide to the CQC’s new ratings system for adult care services
Community Care, 26 September 2014

Regulator unveils the factors that will determine whether services are rated outstanding, good, requiring improvement or inadequate…

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Frimley Park Hospital receives new CQC outstanding rating
Get Surrey, 26 September 2014

Frimley Park Hospital NHS Foundation Trust has become the first in the country to be awarded a coveted new outstanding rating…

Click here to view this news story.
How Basildon hospital was turned around with honesty and transparency
The Guardian, 14 November 2014

Developing strong relationships with local politicians and healthcare partners was key in transforming hospital trust…

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Information
If there is any further information you would like or have a topic you would like to see covered in a future information bulletin, please contact:

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